

# Southwest Hockey Association

2024 - 2025 COACHES MEETING

# 







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- Coach Expectations
- Coach Certifications & Rosters
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- Attendance Policy
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# SOUTHWEST HOCKEY BOARD OF DIRECTORS

The Southwest Hockey Board of Directors is comprised of volunteers who graciously devote their time and energy to support the betterment of the game of hockey within our Association.

Southwest Hockey is a Community Minor Hockey Association under the following governing bodies:





Division Leads were reintroduced last season. While they were utilized to some extent, there was room for improvement.

This season Division Leads will have increased visibility among the teams, encouraging parent engagement and ensuring appropriate behaviours at the arena.

We encourage Head Coaches and Team Managers to reach out to their Division Lead when they require assistance.

# In short, Division Leads help oversee:

- 1. Administrative Tasks
- 2. Policies & Procedures
- 3. Attendance Policy
- 4. Parent / Team Behaviours

# Coach Expectations

- Recognize your responsibility as a leader, educator and role model; by setting good examples.
- Support participant/team development as set by the SW Board.
- Be familiar with, and operate within the rules established by Hockey Calgary, Hockey Alberta, and Hockey Canada. Not knowing → Is NOT An Excuse. Ask Questions.
- Adhere to SW Policies & Procedures.
- Communicate with your Team Manager & encourage delegation of responsibilities.
   However, ultimate responsibility & actions of the team rests with the Head Coach.
- Network with the other coaches on your team.
- Follow Parent Expectations & Team Rules.
- Game and Conduct concerns must follow process as outlined on the website.

# Coach Certifications & Rosters

Coaches are not added to the Official roster until minimum certifications are met.

- If you are not on a roster, you are NOT permitted on the ice OR the bench.
- Coaches who are not certified and go on the ice/bench, affects THE TEAM'S insurance.

Coaches can be removed from the roster if certifications aren't completed by NOV 15<sup>th</sup>.

Southwest requires a minimum of 2 Assistant Coaches in U7 & U9 and 1 Assistant Coach in U11-U18 on each team to complete required Head Coach certifications because during the season the Head Coach may not be able to perform their duties 100% of the time due to illness, suspension, or other personal reasons. Having additional coaches with the required certifications, keeps the team properly certified.

If Coaches do not meet the NOV 15<sup>th</sup> certification deadline, the <u>TEAM BECOMES</u> <u>INELIGIBLE</u> & can't go on the ice.

# Coach Certifications



You are only considered certified for 2-PART COURSES AFTER the completion of BOTH Part 1 & Part 2

Southwest Coaching
Requirements are due <u>BEFORE</u>
being permitted on the ice

### Register to Coach

Online - Duration 10 minutes

Completed each season

### Police Information Check (PIC)

Online - Duration 30 minutes

Valid for 3 seasons

### Respect in Sport "ACTIVITY LEADER"

Online - Duration 4 hours. Can be completed in stages.

RIS "Activity Leader" is **DIFFERENT** than the Parent course.

Valid for 4 seasons

### Trainer/Safety - Hockey Canada Safety Program - Level 1

### Hockey Alberta Course # 2024001945

Online - Duration 3 hours. Can be completed in stages

Valid for 3 seasons

# Hockey Canada Coaching Requirements that are due <a href="BEFORE">BEFORE</a> November 15th

### Coach 1 (U7 & U9)

### Coach - Hockey Canada Coach 1

Nackey Atherts Course # 3024001924

Online: Duristyntheur

Plantagalaita for the in parasit Mockey Alberta - Coach 1 - Intro to Hockey Clinic

Note: — All "Major Pathway" modifies will be available at the jumpletion of this ordine course. Now will resid to complete the UT or UB Player Pathway, for the age level you will be idefined to Duration - 25 minutes.

### Coach - Hockey Alberta - Coach 1 - Intro to Hockey Clinic

Hisckey Alberta Course - Multiple courses are offered across the city

Note -- #2004003297 is of Cardel on Oct 31, 2024

in Person Classicom & Ital Duration Alberts

the requester must have compressed the "Mockey Canada Coach 1" course and the corresponding UF OR US "Player Fothway" module:

### Coach 2 (U11 to U18)

### Coach - Hockey Canada Coach 2

Hockey Atherta Courte # 2024001942

Onkey-Duration Theur

Poyrequialle to the imperator "Nockey Alberts - Coach 2 - Minor Leagues Clinic

Note — 4.07 Whyse Hathury "modules sull be autobile at the compation of this order course. Now only need to complete the Player Pathway for the age level you sold be traceled in Christian 35 minutes.

### Coach - Hockey Alberta - Coach 2 - Minor Leagues Clinic

Huckey Alberta Course 8 - Hultiple courses are offered across the city

Note --> #2024003210 is at Cardel on Det 29, 2024

W/Parson Classicom & Ice - Duration 4 hitels

Preroquiers - must have completed the "Mockey Canada Coach 2" spens and the corresponding obtained module.

## Checking (U11 to U18)

Coach - Hockey Canada Skills - Checking

Hockey Alberta Course # 2024001940

Online - Duration 2 hours

Prerequisite for the in person intro to Principles of Checking Clinic

Coach - Hockey Alberta - Intro to Principles of Checking Skills Clinic

Hockey Alberta Course # - Multiple courses are offered across the city

In Person: Classroom & loe - Duration 4 hours

Prerequisite - "Hockey Canada Skills - Checking"

# U9 Rink Board Clinic

A MINIMUM of two (2) Coaches from EVERY U9 team MUST attend 1 session to ensure proper procedures are taken. Attendance will be confirmed.

This session will cover setting up, tearing down, changes with floods, and the roles and responsibilities to ensure boards are dealt with in a timely fashion.

Hockey Calgary will conduct the training / review.

Link to sign up was provided in the U9 Welcome Letter

Date: October 18, 2024

# Team Roles & Volunteer Bond

Positions that need to be filled at the team level are as follows. A breakdown of the responsibilities can be found on the website under the TeamOps tab:

- Head Coach (1) & Assistant Coaches (up to 4)
- Team Manager (1) & Assistant Team Manager (1)
- Team Treasurer (1) Only for Community
- Jersey Parent (1): for 'home' jerseys & Jersey Parent (1): for 'away' jerseys
  - NOTE: House League and U7 Timbits only have one (1) jersey; so, only one (1) Jersey Parent Role
- Tournament Coordinator (1) Only for Community
- Raffle Liaison (1) Only for Community

<u>VOLUNTEER BOND</u> – Specific questions about the bond must go to our Director and Assistant Director of Volunteers. They can be reached at:

- Director of Volunteers (Cathryn): volunteers@southwesthockey.ca
- Asst. Director of Volunteers (Kelsi): <a href="mailto:asst-volunteers@southwesthockey.ca">asst-volunteers@southwesthockey.ca</a>

# EXPECTATIONS

# PARENT CODE & TEAM RULES

Team culture is critical to player and team success; therefore, 'norms', boundaries and guidelines should be established <u>and reviewed at the very start of the season</u>.

Members were required to acknowledge these expectations during registration; where the member is making a commitment to all participants and coaching staff, and will be supportive when it comes to Association expectations.

Head Coaches were sent a copy in the Welcome email.

A copy of the of these expectations can also be found at: <a href="https://www.southwesthockey.ca/incident-resources/">https://www.southwesthockey.ca/incident-resources/</a>



# Att ENDANCE policy



Southwest Hockey recognizes that regular participation in practices and games is integral to the development of our hockey participants, and the success of our hockey program.

### COMMUNICATION



- Non-communications can negatively affect the coach practice plans.
- ALL families are expected to inform the coach of absences.
- Minimum 48-hours notice.



### **EXCUSED vs. UNEXCUSED**

- Excused: Injuries, sick, medical, family matters, school event, affiliation (U9).
- Unexcused: No shows, less than 48-hours notice, holidays.



### COMMITMENT EXPECTATIONS

- If more than 40% of games & practices are missed in any given calendar month, which are unexcused – may have playing time adjusted.
- Excessive absences -> Meeting with Head Coach & Southwest Hockey.

# Attendance Policy

This policy should not be confused with poor behaviour and conduct of the participant.

This policy is meant to help support the process for absent participants. All conduct concerns are to go through the Game and Conduct process, which can be found on the website.

ONE (1) designated Assistant Coach must be responsible for tracking and submitting this attendance to the Association Administrator. There is a specific Google Doc spreadsheet that must be used. That coach is to email <a href="mailto:admin@southwesthockey.ca">admin@southwesthockey.ca</a> to request access.

A copy of the Policy was emailed to Head Coaches in their Welcome email. Further information about the Attendance Policy can also be found on the TeamOps > Assistant Coach tab.



# GAME AND CONDUCT COMMUNICATION TREE

# Standard of Conduct

- Southwest Hockey is committed to providing an environment where all individuals are treated with respect.
- Members of Southwest Hockey shall conduct themselves in a fair and responsible manner.

# Reporting Process

- There is an established process to deal with incidents.
- Full process is available on the website at: <a href="https://www.southwesthockey.ca/incident-resources/">https://www.southwesthockey.ca/incident-resources/</a>



# ON OR OFF THE ICE, THESE DON'T BELONG.

RACISM

**EMOTIONAL ABUSE** 

DISCRIMINATION

**VERBAL ABUSE** 

SEXUAL MISTREATMENT

SEXUAL HARASSMENT

PHYSICAL ABUSI

We want to ensure our community is a safe and happy place for everyone. If you see something that does not feel right, say something. Talk to your Coach or Team Manager.

This is our Hockey Family, and EVERYONE belongs here!

# Parent Meeting

A Team (Parent) Meeting is critical to the successful operation of any team, and as such is a *requirement* of the Association.

A templated "Parent Meeting Agenda" is available to utilize. This can be found on the Resource page: <u>TeamOps > Coach Resources > Forms & Templates</u>

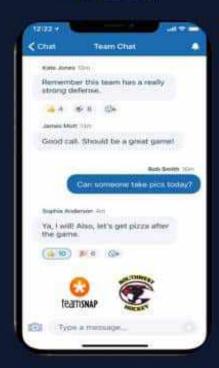
## Topics included:

- Introductions
- Expectations (Parent/Team)
- Attendance Policy
- Volunteer Positions
- Picture Day

- 3<sup>rd</sup> Jerseys & Name Bars
- Medical Forms
- Dressing Room Etiquette & Supervision
- Tournaments / Exhibition Games

- Budget (must be approved by 75%)
- Fundraising options / decisions
- Score Keeping / Time Keeping
- Q&A

# Communication Center



Easily communicate with your team

Mobile App Messages Roster

# Schedules Availability



Know where to go, who's going, and when

Schedules Availability Assignments

# Share & Connect



Share photos, and stay connected

Photo Sharing TeamSnap Live

# DRESSING ROOMS

To provide a safe and comfortable dressing room environment with proper supervision for participants, and coaches.

Limiting the number of people in these areas aims to avoid accidents and overcrowding.

Time spend in the dressing room with just the players and coaches is a critical bonding time for the team.





U7 to U11: Only the participant and one (1) family member.

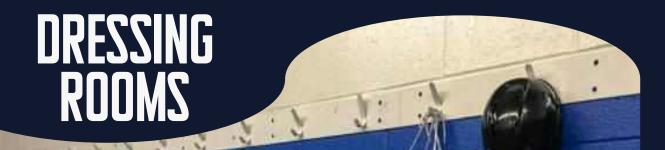
U13 to U18: NO family members.
Unless there is an extenuating circumstance.



Once the participant is ready, family member should leave. There is no "hanging out". Family member(s) have the lobby / spectator area to visit.



Participants should be dressed and ready to go on the ice a minimum of 15-minutes prior to the start of the ice time, unless otherwise noted by the Head Coach. This is bonding time for the team.



Hockey Calgary believes in balancing the safety, privacy, modesty and wishes of our participants without compromising the aspects of camaraderie, social integration and bonding inherent in a team sport.

The 'Interim Dressing Room Policy' attempts to meet these goals while providing a safe and respectful environment for participants.

The Policy can be reviewed at this link:

https://www.hockeycalgary.ca/assets/file/Bulletins/2024/Interim\_Dressing\_Room\_Policy\_October\_2023(1).pdf



### Dressing Room Supervision Policies are applicable to ALL Age Categories

Head Coach is responsible to ensure there is AT LEAST one (1), preferably two (2) responsible adults monitoring the dressing room BEFORE and AFTER every ice time.

These adults may be any Team Official or adult selected by the Head Coach or Team Manager; however, order of preference is:

Adult Option 1 – Team Officials: Head / Assistant Coaches (*Preferred Option*)

**Adult Option 2 – Team Manager** 

**Adult Option 3 – Team Parent** 

Adults must be present **IN** the dressing rooms, **OR IMMEDIATELY OUTSIDE** the dressing room with the door propped open to monitor the environment to help ensure it is FREE FROM disorderly conduct, vandalism, discrimination, harassment, bullying and maltreatment.

Failure to comply with this supervision may result in the suspension of the Head Coach for a period of at least one (1) game.

ANY adult found complicit with any undesirable activity will be suspended for a period of at least one (1) year.

NO excuses for not making sure there is supervision!

Coordinate & Communicate!

# Jerseys

## Teams assume financial responsibility for all equipment and jerseys that are issued to them.

For U11 to U18 – Practice jerseys are available for in-season use.

End of season all jerseys and equipment handed out MUST be returned!

- Jerseys can only bear Association sponsorships. There will be NO team level sponsorships (crests) permitted on any SW game or practice jersey.
- Alterations are NOT permitted without PRIOR consent from the Director of Branding.
- Home / Away Jerseys for Community U9 to U18 will be provided.
- One jersey set will be provided to House League teams, and U7.
- ALL teams are required to wear the jerseys supplied by SW Hockey. Teams are NOT
  permitted to wear jerseys that have not been approved by the SW Board.

# Equipment

## Pucks & On-Ice Equipment

- U7 & U9 teams will be supplied with 'blue pucks'.
- U11 U18 teams will need to supply their own pucks & on-ice equipment as they deem necessary.

### Goalie Gear

- U9 → SW Hockey will supply appropriate goaltending equipment as required.
- U11 → MAY be supplied by the Association, on a limited basis.
- U13 to U18 → Are to supply their own equipment.

### First Aid Kits

- All teams will be provided a fully stocked First Aid Kit, which MUST be available on the bench during ALL games and practices.
- It is a teams' responsibility to maintain the stock in the kit during the season.
- Kits MUST be returned at the end of the season, by the return date. Otherwise a
  replacement fee will be charged to the team.

# Apparel

Source for Sports is the official outfitter of Southwest Hockey

There is an online store available on our website: Parents>Apparel

In order to preserve the SW Hockey brand, only SW Hockey approved suppliers are to be used for ordering team apparel.

Apparel refers to items such as, but not limited to: jackets, t-shirts, hoodies, track pants, hats etc.

There is a Coach Equipment / Apparel Contract to be signed by each Head Coach.

If a Head Coach fails to use an approved supplier, <u>and obtains unapproved apparel</u> from another company, disciplinary action *MAY* occur.

If in doubt → Contact our Director of Branding (Hugh)

# 3PD JERSEYS SANAME BARS

# 3<sup>rd</sup> Jerseys

SW Hockey will allow, at a TEAM's expense, the OPTION to purchase approved 3<sup>rd</sup> Jerseys **through Southwest Hockey ONLY!** Teams are NOT permitted to purchase from any other supplier.

If teams wish to purchase, there is an order form that MUST be filled out and submitted to Hugh Lasham, Director of Branding.

# Name Bars

SW Hockey will allow at a TEAM's expense, the OPTION to purchase and add Name Bars to game jerseys.

Teams MUST use Cal-Crest Ltd.

If teams wish to purchase, there is an order form that MUST be filled out and submitted to Hugh Lasham, Director of Branding.

# Structure Guidelines

# There are game maximums for some age divisions:

- U7 JR Max 16 games (Tournaments / Jamborees, & exhibition HCAL Jamboree excluded.
- U7 SR Max 20 games (Tournaments / Jamborees, & exhibition HCAL Jamboree excluded.
- **U9 Max 32 games** (6 Seeding, 10 Regular, 2 EMHW, 3 Tournament, 2 Exhibition (approx.)).
- U11 Max 45 games (6 Seeding, 12 Regular, 1 EMHW, 3-4 Tournament, 4-11 Exhibition (approx.))
- U13 to U18 No Max. Hockey Calgary suggests between 40 50 games in total.

Hockey Calgary League Resources: REVIEW HERE

Hockey Calgary Policies: REVIEW HERE

Hockey Calgary Rules & Regulations Document: REVIEW HERE

# Affiliations

The following clarifications are being provided regarding affiliation process:

- Affiliates are NOT PERMITTED for use prior to the Seeding Round.
- Affiliation is permitted AFTER an affiliate <u>HAS BEEN ADDED</u> to your Official Hockey Canada Team Roster, by the SW Registrar – NO EXCEPTIONS.
- From the time the affiliation process opens (as determined by Hockey Calgary, approx. 3 week of October), it can take approximately 2 to 3-weeks to complete the process.
- As per HCAL; Teams may affiliate a MAX of four (4) players at a time for any Hockey Calgary Seeding Round,
   League, or Playoff game. Permission from the requesting team's Age Category Governor is required to exceed the maximum.
- Additional affiliation information will be sent closer to the start of the Seeding Round

### Be aware of the full Affiliation Policy & Affiliate Game Limits!

If in doubt → Contact our Director of Coaches & Asst. Director of Coaches and/or refer to the <u>Hockey Calgary Rules & Regulations</u>

# Affiliations

# **Substitute Goaltender Rule**

- Hockey Calgary may allow, during any scheduled exhibition, league, provincial, or tournament game, the use of a goaltender from another hockey team of equal or lower, division or category, if medical evidence or extenuating circumstances, as determined by the Age Category Governor, show that a replacement goaltender is required by the hockey team concerned.
- Permission must be obtained from the Hockey Calgary Age Category
   Governor or designate via the Hockey Calgary League Chair.

# Affiliate Procedure – Team Requests

SWH established an internal Affiliation Policy to address how the affiliation regulations will be interpreted, specifically when the schedules of the higher division and lower division teams' conflict, as well as when there is a disagreement between teams on affiliation.

- <u>Schedules do not conflict</u> > Full utilization of affiliations to fill vacancies is recommended.
- <u>Lower division is practicing, higher team has a game</u> → Full utilization is recommended. Lower team can pull from their affiliate to fill gaps in their practice.
- If both higher and lower division have conflicting games, the following applies:

# of Player(s) Missing	
One (1)	NO affiliation permitted
Two (2)	ONE affiliated player permitted
Three (3)	TWO affiliated players permitted
Four (4)	THREE affiliated players permitted

# Approach to Officiating

"Zero Tolerance" for harassment, verbal or physical abuse, by coaches, players or parents from Southwest Hockey.

- Complaint(s) must go through the proper channels!
- Officiating online Complaint form to be submitted: <a href="https://www.surveymonkey.com/r/28RGMVC">https://www.surveymonkey.com/r/28RGMVC</a>
  - This is located on the Southwest Hockey Game and Conduct page.
  - Form will be sent to the Member Association (President) for endorsement and onward delivery to Hockey Calgary for possible action.
  - Coaches/Teams are NOT to contact Hockey Calgary OR Central Region directly.

### Remember -> Officials are developing just like the participants and coaches.

Keep a civil dialogue with Officials. Use two (2) voices – Head Coach and Captains. Always meet them at the same level ("eye level") when holding dialogue.

### Familiarize yourself with:

- <u>Section 11.0</u> Maltreatment from the Hockey Canada Playing Rules.
- Section 11.2- Disrespectful and Abusive Behaviour Game and Gross Misconduct.
- Section 11.3 Discrimination Gross Misconduct, \*Note 1\* Reporting Incidents In-Game.

# REURN TO PLAY POLICY

WHEN IN DOUBT WHEN IN DOUBT SIT THEM OUT Southwest Hockey wants to reduce the number of injuries by minimizing the occurrences of participants partaking in games/practices when they are not 'Return/Fit to Play'.

All injuries are of concern and participants should not play injured, and extreme caution should be used around concussion/suspected head injuries.

In an ideal world, every Minor Hockey Association would have a qualified trainer to assess participants and make determinations.

This is not currently feasible in Minor Hockey.

Therefore, since coaches are required to have their Safety Certification, SW Hockey is empowering its Head Coaches to make a determination using their best judgement, to whether a participant is allowed to play in a game or practice.

If the Head Coach is not in attendance, then the decision goes to the Assistant Coach 'in-charge' – leading the game/practice.

# RETURN TO PLAY POLICY

The policy empowers coaches to make decisions whether a participant is "fit" to play, and sets out practical steps for coaches to assist in the safety of the participant and what to do in applying the "Return to Play Policy"

SW Hockey understands that in exercising this discretion that coaches are not medically trained to properly assess illnesses, injuries or concussions. While SW Hockey understands that an inconvenience will occur to the family, SW has decided that the inconvenience is in the best interest of the participant.

# RETURN TO PLAY MAKING A DETERMINATION

### Making a Determination → Non-Concussion

- Talk to the participant and parent to determine the nature of the injury: illness, concussion/non-concussion.
- If the coach is of the opinion that the illness, injury (non-concussion) may put that participant or the participants on the team at risk, the coach has the authority to declare the participant "unfit".
- 3) If the parent disagrees that the participant is "unfit" to play they can obtain a note from a Medical Doctor that confirms the participant is "cleared to play" (for illness) OR "cleared to play – that may include body contact" (for injuries).
- 4) "Cleared to play that may include body contact": is a requirement for ALL age categories – as accidental contact can occur at any age category; not only the "bodychecking" age categories.
- 5) Return to Play Medical Form: This can be found on the SW Hockey website.
- 6) **ALL** costs associated with the "Return to Play" protocol, is the responsibility of the family.

### Making a Determination → Suspected Concussion

If the coach is of the opinion that the condition could be the result of a concussions, the coach has the authority and should declare the participant "unfit" to play and the participant shall then not partake, or continue to participate in the game or practice.

- A participant declared "unfit" to play for a suspected concussion shall not return to the ice without a note from a Medical Doctor.
- If the parent disagrees that the participant is "unfit" to play they can obtain a note from a Medical Doctor that confirms the participant is "cleared to play – which may include body contact".
- 3) The medical note must state one of the following:
  - a) The participant does **NOT** have a concussion, **OR**;
  - b) The participant has recovered from the concussion AND is "cleared for play which may include body contact".
- 4) "Cleared to play that may include body contact": is a requirement for ALL age categories – as accidental contact can occur at any age category; not only the "bodychecking" age categories.
- 5) Return to Play Medical Form: This can be found on the SW Hockey website.
- ALL costs associated with the "Return to Play" protocol, is the responsibility of the family.





SW Hockey has partnered with Attack Sports. Letters will be sent to the teams with regards to what they can expect, including new options available for U11 and U13.

### U7 & U9:

- Four (4) on-ice sessions
- Scheduled in → OCT, NOV, JAN, & FEB

### U11 & U13:

- 2 on-ice sessions. Power skating (OCT). Skating with the puck (NOV).
- Two (2) Coach selection. Can choose another on-ice session and select from a list of topics OR can do a Dryland Training Session
- All training sessions completed by February 28, 2025





Southwest Hockey is partnering again with Pinnacle Hockey Development due to the previous positive reviews received from members.

U15 & U18 teams will each receive four (4) sessions this season.

Scheduling process will be communicated, once it's been finalized. Sessions should **NOT** be rescheduled due to the intricacies of available ice and the availability of Pinnacle.



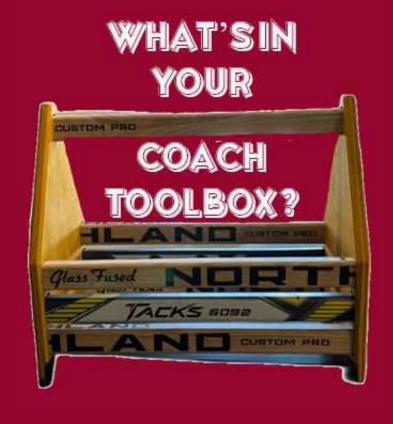


CoachThem - Design custom drills, create organized practices and share with the click of a button. Digital drill drawing becomes easier. You can select your template, choose your objects, and bring your drills to life.

Through the Hockey Calgary / CoachThem / The Coaches Site partnership, Southwest Hockey is being provided with 30 subscriptions. These will be assigned based on previous usage by Head Coaches.

What it looks like.... <a href="https://coachthem.com/plans">https://coachthem.com/plans</a>

The Coaches Site - Access to Coach Professional
Development
Initiation Skills Series
How to teach and sell team Defence
How to Build an Indestructible Team Culture
TCS Drill Library



CoachThem Drill Library

The Coaches Site

Attack Practice Plan Packages

Hockey Canada Drill HUB & APP

Basic Skills - HCAN Skills of Gold Series (YouTube)

Hockey Alberta Coaching Resources

www.hockeyalberta.ca/coaches/coaching-resources/

Hockey Canada Skills Development Program Resources

Devin, Jeff & other Coaches

Coaching Development Sessions - TBD

BE CREATIVE, WORK TOGETHER, AND HAVE FUN!

# COACH GUPPORT

# **Improved Communications:**

# **Coach Mentors**:

 Southwest Hockey rosters Coach Mentors to help provide additional support on the ice / bench.

# Goalie Support:

- Goalie Coordinator: Nathan Lawson
- Goalie Div Lead 1: Gord DeGiano
- Goalie Div Lead 2: Andrew Bokkel

# **Accessing Support:**

- Looking to improve the feedback process.
- Easier channels to ask for help.
- Important initiative that will be focused on this season.

# SW Website Resource / FAQ

- There is a new TeamOps page, as well as an updated Resource page for Coaches and Managers.
- Please ensure you review the information that has been made available to you.
- If you do have questions, feel free to contact:
  - Director of Coaches (Devin Smith): coaches@southwesthockey.ca
  - Asst. Director of Coaches (Jeff Power): <u>asst-coaches@southwesthockey.ca</u>
  - Director of Branding (Hugh Lasham): <a href="mailto:branding@southwesthockey.ca">branding@southwesthockey.ca</a>
  - Administrator (Lisa Santos): <u>admin@southwesthockey.ca</u>
  - Registrar (Christina Bowles): <u>registrar@southwesthockey.ca</u>

# Questions?



