



Police Information Check

In order to support a **SAFE** environment for participants, Southwest mandates that **ALL Coaches MUST COMPLETE and PASS a Police Information Check BEFORE** getting added to an Official Team Roster.

PLEASE READ IMPORTANT MESSAGES

- COSTS** → **ONLY IF** the approved Southwest process for completing a Police Information Check (PIC) is followed, as noted below –there will be no cost to the Coach.
 - If a Coach chooses to pay, **OR** if there is a need for fingerprinting etc., **those PIC costs are NOT reimbursable**, and will remain the responsibility of the coach.
- BEING ADDED TO A ROSTER** → Will **ONLY** happen **AFTER** the **FINAL** results from the PIC are **SHARED and SUBMITTED** to the SW Registrar. **Refer to Step 4.**
- DON'T DELAY** → The turnaround time to get final results back, is **OUT OF OUR CONTROL**. The process can take a **MINIMUM of 10 business days**.
- ALREADY HAVE A PIC?** → If you have a completed PIC and it **INCLUDES** a “Vulnerable Sector Check” from another organization – you can provide a copy to the SW Registrar **as per Step 4.**

STEP 1

TeamSnap Registration

Coach applicants must **FIRST** complete their online registration **IN** TeamSnap **BEFORE** you can complete the Police Information Check.

- If you still need to complete the TeamSnap online registration: [CLICK HERE](#)
- If you **HAVE** completed the TeamSnap online Registration → **Proceed to Step 2.**

STEP 2

PIC Voucher #

AFTER the TeamSnap registration is done, the SW Registrar will receive a notification. The SW Registrar will then issue a **PIC Voucher #** to the Coach.

- You will receive the email from: **_PoliceSolutions.ca -Calgary Police Service- Record Check**
- The subject line will read: **Southwest Hockey Association invites you to apply for your Police Information Check w/VS for Volunteer**

NOTE: If you don't see the email in your inbox → double check your spam folder.

STEP 3

Online PIC Submission

1. **AFTER** receiving the **PIC Voucher #** → Apply for the **PIC ONLINE**, using the link in the email you should have received **as per Step 2**.
2. **ONLY** use the **following APPROPRIATE** responses when prompted to fill in the these three (3) questions:

Reason for the Police Information Check (VA) (* denotes mandatory, no acronyms):

MUST be entered EXACTLY AS FOLLOWS:

The screenshot shows a form with three questions. Red boxes highlight the correct answers, with arrows pointing to the input fields. A line at the top of the form has three arrows pointing down to the three questions.

- Question 1: * Volunteer: [input field] → **Coach**
- Question 2: * Organization: [input field] → **Southwest Hockey Association**
- Question 3: * Vulnerable Clientele Duties: [input field] → **Minor Hockey Coach for ages 3-17**

3. **Complete the rest of the PIC application.**
4. **AFTER** you have completed the **FULL PIC online** → The SW Registrar will receive a notification of completion.

STEP 4

Providing the FINAL Results

As soon as **YOU** have received your **FINAL RESULTS LETTER** --- **YOU MUST** provide the Final Results Letter **TO** the SW Registrar using one (1) of the following options:

1. **PREFERRED CHOICE: "UPLOAD" a copy to your HCR Account.**
2. **SCAN:** A copy to: registrar@southwesthockey.ca
3. **DROP OFF A COPY** (NOT the original): To Cardel Rec South Guest Services, in an ENCLOSED envelope, with SW Hockey Registrar written on the front. The staff will put this envelope in the SW Hockey mail slot.

STEP 5

SW Registrar

ONLY AFTER YOU have provided the Final Results Letter **TO** the Registrar, **as per Step 4**, the SW Registrar will then:

1. Update your HCR File
2. Notify the Director of Coaches
3. Be added to the team roster; barring anything unforeseen, and with final confirmation from the Director of Coaches.